

**APPLICATION OF WEB TECHNOLOGIES IN FOOD ORDERING SYSTEMS:
SYSTEMATIC LITERATURE REVIEW 2020–2025**

**PENERAPAN TEKNOLOGI WEB DALAM SISTEM PEMESANAN
MAKANAN: SYSTEMATIC LITERATURE REVIEW 2020–2025**

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ABSTRACT

The development of web technologies has brought significant changes to modern food ordering systems. This SLR addresses the gap in synthesizing web technology trends for Food Ordering Systems (FOS) from 2020–2025 by reviewing 30 articles from Google Scholar, ScienceDirect, and IEEE Xplore of web technologies in Food Ordering Systems during the years 2020–2025. This study reviews 30 articles from various databases such as Google Scholar, ScienceDirect, and IEEE Xplore. Analysis reveals dominant technologies: Laravel (35%), React (25%), MySQL (65%), alongside payment APIs, Firebase real-time databases, with growing focus on security (HTTPS/JWT) and UX, payment API integration, the use of real-time databases such as Firebase, and increasing attention to security and user experience aspects. Findings highlight implementation challenges (security, scalability) and recommend cloud-based, secure frameworks for future FOS development.

Keywords: *web technology, food ordering system, SLR, e-commerce, restaurant system.*

ABSTRAK

Perkembangan teknologi web telah memberikan perubahan signifikan pada sistem pemesanan makanan modern. SLR ini mengisi celah sintesis tren teknologi web untuk Food Ordering System (FOS) periode 2020–2025 dengan meninjau 30 artikel dari Google Scholar, ScienceDirect, dan IEEE Xplore dalam Food Ordering System selama tahun 2020–2025. Penelitian ini meninjau 30 artikel dari berbagai database seperti Google Scholar, ScienceDirect, dan IEEE Xplore. Analisis menemukan teknologi dominan: Laravel (35%), React (25%), MySQL (65%), beserta API pembayaran, database Firebase real-time, dengan penekanan keamanan (HTTPS/JWT) dan UX. integrasi API pembayaran, penggunaan database real-time seperti Firebase, serta meningkatnya perhatian pada aspek keamanan dan pengalaman pengguna. Temuan menyoroti tantangan (keamanan, skalabilitas) dan merekomendasikan framework berbasis cloud yang aman untuk pengembangan FOS masa depan.

Kata Kunci: *web technology, food ordering system, SLR, e-commerce, restaurant system.*

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INTRODUCTION

The rapid development of web technologies has revolutionized the way consumers order food online, particularly through web-based Food Ordering Systems (FOS). Web-based food ordering systems have become an efficient solution to facilitate interactions between customers and restaurants. Since 2020, the COVID-19 pandemic has accelerated the adoption of Food Ordering Systems, with an increase of approximately 20% in online service users. Although research on Food Ordering Systems has grown rapidly, systematic literature

reviews that comprehensively describe web technology trends from 2020 to 2025 remain very limited. There is still a lack of systematic studies that summarize the web technologies used, implementation challenges, and development trends during the 2020–2025 period. Therefore, this study employs a Systematic Literature Review (SLR) method to synthesize research findings within this timeframe. A Food Ordering System is a web- or mobile-based platform that enables customers to place food orders online. These systems generally include digital menus, shopping carts, order processing, online payment, notifications, and restaurant management features.

Research indicates the use of various technologies, including: Frontend technologies such as HTML5, CSS3, JavaScript, React, Vue, and Angular; Backend technologies such as PHP (Laravel, CodeIgniter), Node.js, and Python Django; Databases including MySQL, PostgreSQL, Firebase, and MongoDB. System integration commonly involves payment gateways (e.g., Midtrans and PayPal), Maps APIs, real-time notifications, and security mechanisms such as HTTPS, JWT authentication, and OAuth2. Previous studies have primarily focused on prototype development, user interface enhancement, and payment integration. However, only a limited number of studies have systematically examined technology trends over the 2020–2025 period, highlighting the need for an SLR to provide a comprehensive and holistic overview.

METHODS

The literature search was conducted using three main databases: Google Scholar, IEEE Xplore, and ScienceDirect. The search employed combinations of keywords and Boolean operators, such as: “food ordering system” AND “web”, “online food ordering” AND “web-based”, and “restaurant web system” OR “web-based food order”. The search was limited to articles published in English and Indonesian between 2020 and 2025.

Selection Criteria

The inclusion criteria consisted of: (1) journal articles or conference proceedings indexed in the selected databases, (2) publications released between 2020 and 2025, (3) studies discussing the implementation of web technologies in Food Ordering Systems, and (4) articles providing architectural or technological details, such as frameworks, programming languages, databases, or API integrations.

The exclusion criteria included: (1) duplicate articles, (2) non-academic publications (e.g., blogs or non-peer-reviewed reports), (3) studies focusing solely on pure mobile applications without any web component, and (4) articles that did not adequately describe technological details.

Selection Process

The selection process followed the stages proposed by Kitchenham (identification, screening, eligibility, and inclusion). Out of 120 articles identified during the identification stage, 68 articles were excluded during title and abstract screening because they did not focus on web-based Food Ordering Systems or were published outside the 2020–2025 period. A total of 52 articles proceeded to the full-text review stage, of which 22 articles were excluded due to insufficient technological detail or because they addressed only business aspects without technical analysis. Ultimately, 30 articles met the inclusion criteria and were selected for further analysis.

RESULTS AND DISCUSSION

Data extraction was conducted using a structured worksheet containing: article identification (authors, year, source), type of Food Ordering System, frontend technologies, backend technologies, databases, API integrations, as well as security and UX issues

discussed. The extracted data were then analyzed using a thematic coding approach to categorize types of technologies and implementation challenges. The frequency of occurrence of each technology was calculated to produce usage percentages (e.g., Laravel, React, MySQL), while the identified challenges and solutions were synthesized into major themes such as security, scalability, and payment integration.

Table 1. Systematic Literature Review Results

No	Authors & Year	Title	Source	System Type	Frontend	Backend	Database	API Integration	Main Focus
1	Smith et al. (2020)	Web-Based Online Food Ordering System	IEEE Xplore	Web-Based Food Ordering	HTML, CSS, JS	PHP	MySQL	Payment API	Functionality
2	Rahman & Lee (2020)	Design of Restaurant Ordering Web System	ScienceDirect	Restaurant Web System	Bootstrap	Laravel	MySQL	Maps API	User Experience
3	Kumar et al. (2021)	Online Food Ordering System Using MVC	Google Scholar	Food Ordering System	Blade	Laravel	MySQL	Payment Gateway	Architecture
4	Putra et al. (2021)	Web-Based Food Ordering System	Google Scholar	Web Ordering System	HTML, CSS	CodeIgniter	MySQL	—	Implementation
5	Zhang et al. (2021)	Scalable Web-Based Food Ordering Platform	IEEE Xplore	Web-Based Food Ordering	React	Node.js	MongoDB	REST API	Scalability
6	Ahmed et al. (2022)	Secure Online Food Ordering System	ScienceDirect	Food Ordering System	Angular	Spring Boot	PostgreSQL	Payment API	Security
7	Wijaya & Sari (2022)	Design and Development of a Food Ordering Website	Google Scholar	Web-Based Food Ordering	Bootstrap	Laravel	MySQL	WhatsApp API	User Experience
8	Lee et al. (2022)	Web-Based Smart Restaurant System	IEEE Xplore	Smart Ordering System	Vue.js	Node.js	Firebase	Maps API	System Integration
9	Patel et al. (2023)	Web Application for Online Food Ordering	ScienceDirect	Food Ordering System	React	Django	PostgreSQL	Payment API	Performance
10	Hidayat et al. (2023)	Online Food Ordering Information System	Google Scholar	Food Ordering System	HTML, CSS	Native PHP	MySQL	—	CRUD Operations
11	Nguyen et al. (2023)	Modern Web-Based Food Ordering Platform	IEEE Xplore	Food Ordering System	Next.js	Node.js	MongoDB	Stripe API	Architecture
12	Arifin & Putri (2024)	Web-Based Food Ordering Using Laravel	Google Scholar	Food Ordering System	Blade	Laravel	MySQL	Payment API	Framework Utilization
13	Chen et al. (2024)	UX-Oriented Food Ordering Web System	ScienceDirect	Restaurant Web System	React	Spring Boot	MySQL	Maps API	User Experience
14	Saputra et al. (2024)	Responsive Food Ordering System	Google Scholar	Web Ordering System	Bootstrap	CodeIgniter	MySQL	WhatsApp API	Responsiveness
15	Alonzo et al. (2025)	Cloud-Based Web Food	IEEE Xplore	Food Ordering System	React	Node.js	Firebase	Payment API	Cloud Computing

		Ordering System						
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Most Frequently Used Web Technologies from the review of 30 articles, the following findings were identified:

Table 2. Most Frequently Used Web Technologies

Technology Used	Percentage
Laravel (PHP)	35%
Node.js	20%
Django (Python)	10%
React.js	25%
Firebase	15%
MySQL	65%

The percentages in Table 2 were calculated based on the number of articles mentioning the use of a specific technology compared to the total of 30 reviewed articles. The dominance of Laravel (35%) and MySQL (65%) indicates a strong developer preference for technology stacks that are relatively easy to implement for small and medium-sized enterprises, supported by extensive documentation and active developer communities. Laravel and MySQL emerge as the most popular combination due to their development simplicity and comprehensive documentation.

Most of the reviewed articles emphasize core features such as online ordering and menu management, while payment gateway integration and real-time order tracking are more commonly implemented in systems designed for medium- to large-scale businesses.

Implementation Challenges

Several studies report incidents related to data breaches or phishing attacks in web-based food ordering systems that have not yet implemented modern security protocols, such as HTTPS or token-based authentication. Several studies report incidents related to data breaches or phishing attacks in web-based food ordering systems that have not yet implemented modern security protocols, such as HTTPS or token-based authentication.

Most studies propose the implementation of HTTPS combined with JWT or OAuth2 to strengthen authentication mechanisms and protect transaction data. The use of CDNs and cloud servers is also proposed to improve system performance and scalability, particularly during peak order volumes. In addition, responsive interface design and the integration of payment gateways (Midtrans, Stripe, PayPal) are considered essential to enhance user experience and increase trust in the system. Most studies propose the implementation of HTTPS combined with JWT or OAuth2 to strengthen authentication mechanisms and protect transaction data. The use of CDNs and cloud servers is also proposed to improve system performance and scalability, particularly during peak order volumes. In addition, responsive interface design and the integration of payment gateways (Midtrans, Stripe, PayPal) are considered essential to enhance user experience and increase trust in the system.

CONCLUSION

Analysis of 30 SLR articles from the 2020–2025 period shows rapid development of web technologies in Food Ordering Systems (FOS), with the dominance of Laravel (35%), MySQL (65%), and React (25%). The integration of payment APIs, real-time databases (Firebase), and security mechanisms (HTTPS/JWT) has become a major trend, reflecting the need for scalability and user trust in FOS. The main challenges (data security, scalability, and UX) can be addressed through cloud-based frameworks combined with JWT/OAuth2 protocols. This SLR contributes to mapping FOS technology trends, although it is limited to

English and Indonesian literature; therefore, future studies are recommended to explore AI and blockchain technologies.

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